

Discussion Framework: Creating an Engagement Map

The following questions are intended to guide discussion, the results of which will inform a mapping of principal engagement routes and mechanisms. Sub-Groups of the Health & Wellbeing Board are asked to timetable a discussion at their next available meeting, to record the results and return them to the Health & Wellbeing Board support team at glen.oldfield@lbbd.gov.uk.

1. Existing mechanisms: What existing engagement mechanisms exist for engaging the following, and have connections already been established?
 - a. Existing service users and carers relating to the work of the sub-group;
 - b. Potential new service users or carers relating to the work of the sub-group;
 - c. The general public (focusing on which engagement mechanisms are deemed particularly helpful for the work of this sub-group);
2. Individual agency approaches: What mechanisms or projects are the sub-group aware of that may be of particular benefit for the client groups and programmes that the sub-group is overseeing, and what connections have already been established?
3. Are there specific examples for each of the above?
4. Priorities for engagement
 - a. What areas of the Health & Wellbeing Strategy have the group established as needing further engagement with service users, carers or the general public?
 - b. On which projects or programmes does the sub-group anticipate requiring formal engagement with service users, carers or the general public and what approaches (including timetables) have been suggested/agreed?
 - c. What service user groups or equalities strands does the group consider need particular attention over the coming year-to-18-months in order to ensure that their voice is more appropriately and adequately reflected in service planning?